

How to turn off the water at the meter?

To help you in the event you need to shut off your water for repairs or construction.

Step 1: Find your meter box. Your meter box is typically located in the front of your property near the street. It may be made of concrete or plastic and could have a cast iron, plastic or concrete lid. Our operators also sometimes paint the lid blue to make it stand out better.



Step 2: Carefully remove the lid.

Step 3: Once you open the meter box lid, you will need to look for the stop. In the photos below the stop is the piece that the wrench is on. In the photo on the left notice the hole in the stop above the wrench. You will need to slowly turn the stop clockwise until the hole on the stop aligns with the hole on the right hand side. See the photo on the right, the water is turned off here. This will turn off the water going through the meter.



Step 4: Once you have completed your work you will need to slowly turn the stop until it is back to the original starting position.



If you need further assistance please call our office at (903) 566-1320 or email office@jacksonwatersupply.com